

# BROWSER WINDOWS!

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**DID YOU KNOW** that you can have multiple internet browsers open at the same time to different pages in **benefitsCONNECT®**? You may have one window open to Page A in Mozilla Firefox, one open to Page B in Safari, and one open to Page C in Internet Explorer, etc. This will not cause a conflict between the pages as they are open in separate internet browsers.

However, you cannot have multiple **benefitsCONNECT®** pages open in the same internet browser. This will cause the system to jump to one page on all windows or tabs.

Opening four different pages in four different Internet Explorer tabs at once will be

unsuccessful as the browser will try to refresh each tab to the same page. The same problem will occur when four different windows are open all at one time in Firefox, Safari, or any other internet browser.

For more information on how to use multiple browser windows, please contact **benefitsCONNECT®** support at 877.426.8750 or [support@benefitsCONNECT.net](mailto:support@benefitsCONNECT.net).

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